



Airband and Your Community

Okehampton Hamlets Parish Council

19th October 2021

Paul Nethercott – Community Liaison Executive

Agenda

- Airband: First choice for true ultrafast rural broadband
- Project overview
- Phase 8 Plan (Okehampton Hamlets)
- Fibre to the premise (FTTP)
- Broadband packages
- Register your interest
- Installation
- FAQ

Airband

Founded in 2009, Airband is an independent internet service provider (ISP) bringing high speed broadband to homes, business and industry in rural and hard-to-reach areas.

We are proud to work with the Department for Digital, Culture, Media & Sport, BDUK, local authorities and communities to build high availability infrastructure that residents, businesses and other ISPs can access to help overcome the UK's digital divide.

Trusted by governments, industry partners and communities to bring the fastest, most reliable broadband service to rural communities, industrial parks and outdoor sites.



Project Overview

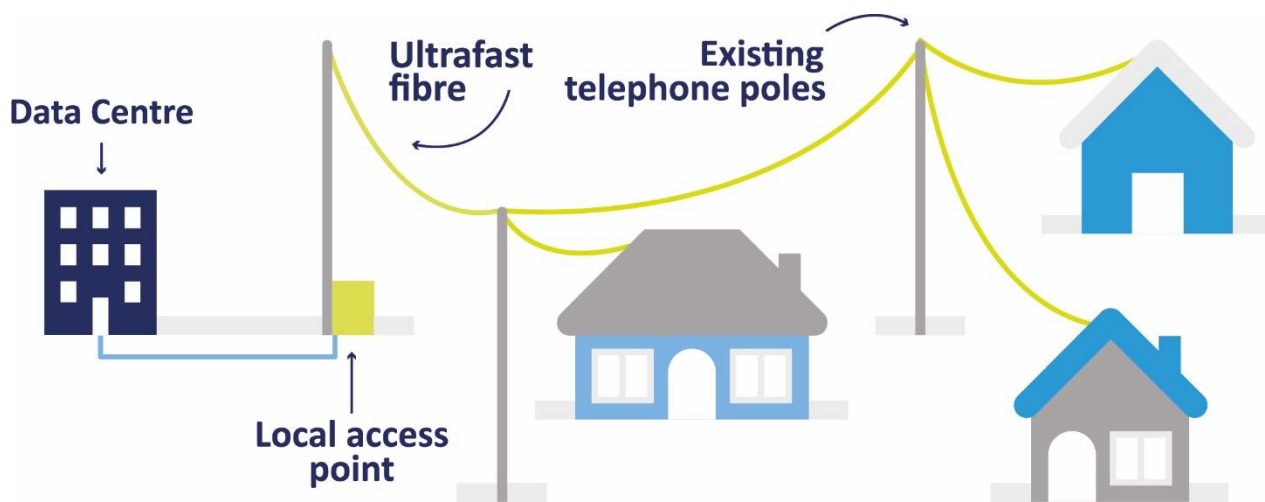
- You may have heard that Airband, in partnership with **Connecting Devon & Somerset**, has been commissioned to build a brand new, ultrafast FTTP (Fibre To The Premises) broadband network to transform connectivity in your area.
- Over the coming weeks and months, we will be working in rural areas across the county, including weekend work, but rest assured that **disruption will be kept to an absolute minimum.**
- Work may involve accessing existing underground ducts and telegraph poles.
- You may also see some new telegraph poles being erected at various locations. For the most part, these new poles will be situated along roads away from residential areas.
- We are working closely with the local authorities to **plan and implement the network build.**

Phase 8 Plan – Okehampton Hamlets

NF045/46

- Surveying began in Summer 2021
- Build planned for Winter 2021/22
- Completion due Spring 2022
- Build dates estimated, timings may change

Fibre to the Premise (FTTP)



What does FTTP stand for?

FTTP stands for Fibre To The Premises. At Airband we provide this service across our network, bringing ultrafast speeds of up to 1Gbps to our customers in more rural areas. There's no line rental or phone line required, so the price you see is the price you get.

What is Fibre To The Premises (FTTP)?

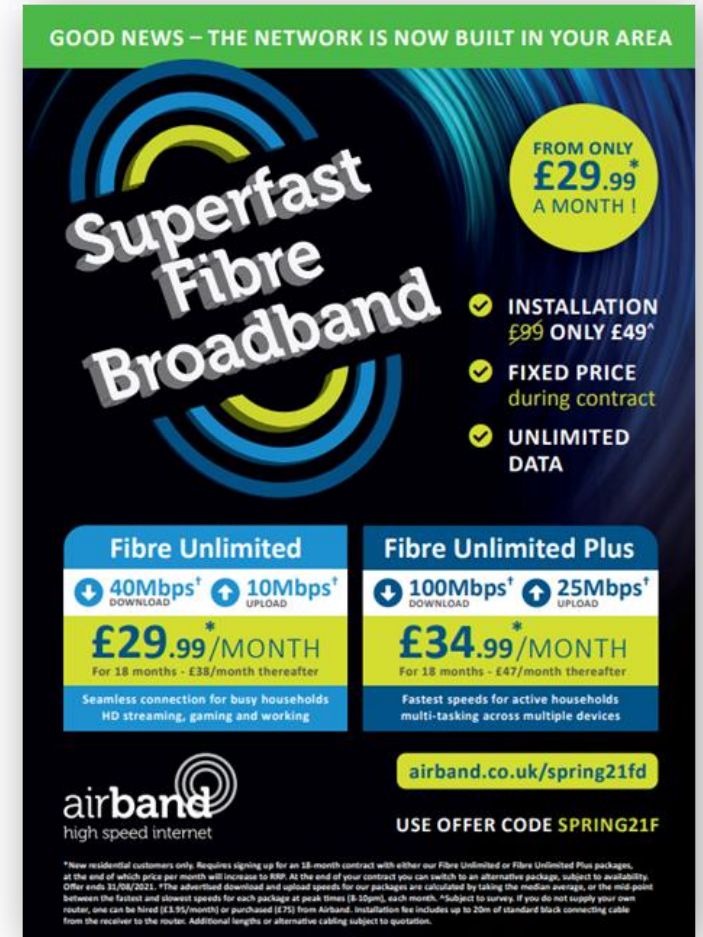
Fibre To The Premises (FTTP) replaces old copper broadband lines; fibre optic cables are run from your local exchange direct to your premises.

Fibre broadband that's faster and more reliable

Because the fibre cable comes right into the building, there is less 'contention' which gives you a faster and more reliable broadband experience.

Broadband Packages

- Prices and packages will be confirmed once network ready for sale
- Airband have different offers and deals available throughout the year
- Typical speeds are available up to 250mb, 900mb in some regions
- A typical residential package starts at £29.99 per month (illustrated)
- An introductory offer will be available
- Business packages are also available
- Residential SLA – 5 days
- Enhanced SLA's are available
- Standard installation is £99 subject to survey



GOOD NEWS – THE NETWORK IS NOW BUILT IN YOUR AREA

Superfast Fibre Broadband

FROM ONLY **£29.99*** A MONTH!

- ✓ INSTALLATION ~~£99~~ ONLY £49*
- ✓ FIXED PRICE during contract
- ✓ UNLIMITED DATA

Fibre Unlimited	Fibre Unlimited Plus
40Mbps [†] DOWNLOAD / 10Mbps [†] UPLOAD	100Mbps [†] DOWNLOAD / 25Mbps [†] UPLOAD
£29.99*/MONTH For 18 months - £38/month thereafter	£34.99*/MONTH For 18 months - £47/month thereafter
Seamless connection for busy households HD streaming, gaming and working	Fastest speeds for active households multi-tasking across multiple devices

airband high speed internet

airband.co.uk/spring21fd

USE OFFER CODE **SPRING21F**

*New residential customers only. Requires signing up for an 18-month contract with either our Fibre Unlimited or Fibre Unlimited Plus packages, at the end of which price per month will increase to RRP. At the end of your contract you can switch to an alternative package, subject to availability. Offer ends 31/08/2021. †The advertised download and upload speeds for our packages are calculated by taking the median average, or the mid-point between the fastest and slowest speeds for each package at peak times (8.0pm), each month. *Subject to survey. If you do not supply your own router, one can be hired (£3.95/month) or purchased (£75) from Airband. Installation fee includes up to 20m of standard black connecting cable from the receiver to the router. Additional lengths or alternative labelling subject to quotation.

Register Your Interest

HOW TO GET ULTRAFAST Fibre Broadband



1

REGISTER INTEREST

Visit www.airband.co.uk
and enter your
postcode in the handy
coverage checker.



2

KEEP IN TOUCH

While the network is being
built, **we'll keep you updated
regularly** via email to let you
know how the project
is going and when we expect
to start taking orders and
installing customers.



3

GET ONLINE

You'll get a **FREE** survey to triple check
there are no issues with you getting
a connection, then an Airband engineer
will connect a fibre optic cable from
the nearest telegraph pole or
underground duct to your property, then
connect to your router. **Hey presto –
ultrafast fibre broadband!**

Installation



Twist Port



Fibre Router

FAQ

What is the installation cost?

A standard installation is £99 subject to survey

How will you get to my premise?

To minimise disruption wherever possible we will use existing ducts and telegraph poles to bring the fibre underground or overhead, however some premises may require additional infrastructure.

I am in a contract can I wait to sign up?

A range of options are also available for people wishing to switch contract. Please contact us to find out more

Can I upgrade my service speeds?

We can offer upgrade packages for extra speeds during the life of your contract.

What support services do you offer?

Our helpdesk operates 24 hours a day, 7 days a week. All residential packages come with a free standard 5-day Service Level Agreement (SLA). Enhanced SLA's and business services are available.

Other Internet Service Providers (ISP)

“All CDS contracts including the Airband contract have a requirement that any Internet Service Provider that wishes to can deliver a service over the Network however, there is no requirement for any Internet Service Provider to do so, and only on their request.

Conversations are going on within the industry to ease the process of integrating Internet Service Providers and Network systems.”

CDS “In Contract” Premises



EX201RR	5, BRIGHTLEY COTTAGES, BRIGHTLEY ROAD, OKEHAMPTON	EX201SQ	PENSHURST, UPCOTT HILL, OKEHAMPTON
EX201RR	4, BRIGHTLEY COTTAGES, BRIGHTLEY ROAD, OKEHAMPTON	EX204LR	2, FOWLEY BARNS, TAVISTOCK ROAD, OKEHAMPTON
EX201RR	3, BRIGHTLEY COTTAGES, BRIGHTLEY ROAD, OKEHAMPTON	EX204LR	PLACE FARM, TAVISTOCK ROAD, OKEHAMPTON
EX201RR	2, BRIGHTLEY COTTAGES, BRIGHTLEY ROAD, OKEHAMPTON	EX204LR	PLACE COTTAGE, TAVISTOCK ROAD, OKEHAMPTON
EX201RP	2, PRIORY COTTAGES, ROAD FROM GOLDBURN CROSS TO BRIGHTLEY CROSS, OKEHAMPTON	EX204LR	PLACE BUNGALOW, TAVISTOCK ROAD, OKEHAMPTON
EX201RP	1, PRIORY COTTAGES, ROAD FROM GOLDBURN CROSS TO BRIGHTLEY CROSS, OKEHAMPTON	EX204LR	MELDON HOUSE, TAVISTOCK ROAD, OKEHAMPTON
EX201RR	ROSEWYN, BRIGHTLEY ROAD, OKEHAMPTON	EX204LR	FOWLEY HOUSE, TAVISTOCK ROAD, OKEHAMPTON
EX201RJ	ROUNDWAY LODGE, ROAD FROM GOLDBURN CROSS TO KNOWLE BRIDGE, OKEHAMPTON	EX204LR	1, FOWLEY BARNS, TAVISTOCK ROAD, OKEHAMPTON
EX201RN	ABBEYFORD COTTAGE, ROAD FROM GOLDBURN CROSS TO KNOWLE BRIDGE, OKEHAMPTON	EX201EH	97, STATION ROAD, OKEHAMPTON
EX201RL	DAISY COTTAGE, 2, EAST HOOK COTTAGES, ROAD FROM GOLDBURN CROSS TO KNOWLE BRIDGE, OKEHAMPTON	EX201EH	FLAT D, 92, STATION ROAD, OKEHAMPTON
EX201RL	CLOVER COTTAGE, 1, EAST HOOK COTTAGES, ROAD FROM GOLDBURN CROSS TO KNOWLE BRIDGE, OKEHAMPTON	EX201EH	FLAT C, 92, STATION ROAD, OKEHAMPTON
EX201EH	FLAT 4, 86, STATION ROAD, OKEHAMPTON	EX201EH	FLAT B, 92, STATION ROAD, OKEHAMPTON
EX198SF	BEEHCROFT, ROAD FROM VELLAFORD CROSS TO MONK OKEHAMPTON CROSS, MONK OKEHAMPTON	EX201EH	FLAT 3, 86, STATION ROAD, OKEHAMPTON
EX198SE	THE STORES, ROAD FROM MONK OKEHAMPTON CROSS TO BEARE FARM, MONK OKEHAMPTON	EX201EH	FLAT 1, 86, STATION ROAD, OKEHAMPTON
EX198AZ	2, CROSSWAYS COTTAGES, ROAD FROM MONK OKEHAMPTON CROSS TO HUGHBALL CROSS, MONK OKEHAMPTON	EX201ED	CRANFORD, 81, STATION ROAD, OKEHAMPTON
EX198RZ	CROSS PARK DEPOT, ROAD FROM MONK OKEHAMPTON CROSS TO BURROW CROSS, MONK OKEHAMPTON	EX201EH	BASEMENT FLAT, CLAIRMONT, 78, STATION ROAD, OKEHAMPTON
EX198SE	YE OLDE SWAN INN, ROAD FROM MONK OKEHAMPTON CROSS TO HUGHBALL CROSS, MONK OKEHAMPTON	EX201EE	48, LEEZE PARK, OKEHAMPTON
		EX201EE	41, LEEZE PARK, OKEHAMPTON
		EX201EE	15, LEEZE PARK, OKEHAMPTON
		EX201EE	6, LEEZE PARK, OKEHAMPTON
		EX201EE	3, LEEZE PARK, OKEHAMPTON

CDS “In Contract” Premises



EX201SW	THE BEECHES, STONEY PARK LANE, OKEHAMPTON	EX201EQ	12, BRANDIZE PARK, OKEHAMPTON
EX201SF	MOORCROFT, STONEY PARK LANE, OKEHAMPTON	EX202SR	COLDACOTT 2, ROAD FROM CHICHACOTT CROSS TO APPLIEDORE BRIDGE, OKEHAMPTON
EX201LG	17, OAKLANDS CARAVAN PARK, GLENDALE ROAD, OKEHAMPTON	EX201ER	6, KINGFISHER DRIVE, OKEHAMPTON
EX201LG	2, OAKLANDS CARAVAN PARK, GLENDALE ROAD, OKEHAMPTON	EX198RY	OAKLEIGH BARN, SELDON FARM, ROAD FROM VELLAFORD CROSS TO MONKKEHAMPTON CROSS, MONKKEHAMPTON
EX201LG	1, OAKLANDS CARAVAN PARK, GLENDALE ROAD, OKEHAMPTON	EX198RY	PONDMEAD, SELDON FARM, ROAD FROM VELLAFORD CROSS TO MONKKEHAMPTON CROSS, MONKKEHAMPTON
EX201SJ	HIGHER UPCOTT FARM, HATHERLEIGH ROAD, OKEHAMPTON	EX201ER	1, KINGFISHER DRIVE, OKEHAMPTON
EX201RH	WATERDOWN, 3, BRIGHTLEY ROAD, OKEHAMPTON	EX202SR	COLDACOTT, ROAD FROM CHICHACOTT CROSS TO APPLIEDORE BRIDGE, OKEHAMPTON
EX201RH	TWO HOOTS, 11, BRIGHTLEY ROAD, OKEHAMPTON	EX201SJ	2, PUDSON FARMHOUSE, HATHERLEIGH ROAD, OKEHAMPTON
EX201RH	TROUTBECK, 5, BRIGHTLEY ROAD, OKEHAMPTON	EX201SJ	1, PUDSON FARMHOUSE, HATHERLEIGH ROAD, OKEHAMPTON
EX201RH	TIMBERLEA, 9, BRIGHTLEY ROAD, OKEHAMPTON	EX201RL	MEADOW SWEET, 3, EAST HOOK COTTAGES, ROAD FROM GOLDBURN CROSS TO KNOWLE BRIDGE, OKEHAMPTON
EX201RH	THE DELL, 7, BRIGHTLEY ROAD, OKEHAMPTON	EX204LR	GRADDON HOUSE, TAVISTOCK ROAD, OKEHAMPTON
EX201RH	TANGLEWOOD, 10, BRIGHTLEY ROAD, OKEHAMPTON	EX201UT	10, KESTREL CLOSE, OKEHAMPTON
EX201RR	SUNNYDALE, BRIGHTLEY ROAD, OKEHAMPTON	EX201SQ	WOODLAND BUNGALOW, BEGGARS ROOST, UPCOTT HILL, OKEHAMPTON
EX201RH	STICKLES, 4, BRIGHTLEY ROAD, OKEHAMPTON	EX201SQ	WOODLAND COTTAGE, BEGGARS ROOST, UPCOTT HILL, OKEHAMPTON
EX201RH	RIVERSEDGE, 1, BRIGHTLEY ROAD, OKEHAMPTON	EX201RR	MEADOWSIDE, 1, BRIGHTLEY COTTAGES, BRIGHTLEY ROAD, OKEHAMPTON
EX201RH	PINE LODGE, 14, BRIGHTLEY ROAD, OKEHAMPTON	EX201RS	LOWER CHICHACOTT COTTAGE, CHICHACOTT ROAD, OKEHAMPTON
EX201RH	NURSERY PLACE, 12, BRIGHTLEY ROAD, OKEHAMPTON	EX201RR	BRIGHTLEY MILL, BRIGHTLEY ROAD, OKEHAMPTON
EX201RH	KNOWLE BRIDGE HOUSE, BRIGHTLEY ROAD, OKEHAMPTON	EX201RP	BRIGHTLEY FARM, ROAD FROM GOLDBURN CROSS TO BRIGHTLEY CROSS, OKEHAMPTON
EX201RH	KNOWLE BARN, BRIGHTLEY ROAD, OKEHAMPTON	EX201RP	BRIGHTLEY FARM COTTAGE, ROAD FROM GOLDBURN CROSS TO BRIGHTLEY CROSS, OKEHAMPTON
EX201RH	KNOWLE FARM, BRIGHTLEY ROAD, OKEHAMPTON		
EX201RH	INGLEWOOD, 6, BRIGHTLEY ROAD, OKEHAMPTON		
EX201RH	CHEQUERS, 13, BRIGHTLEY ROAD, OKEHAMPTON		
EX201RH	BENCORRAN, 8, BRIGHTLEY ROAD, OKEHAMPTON		
EX201RH	MOORSWOOD, 2, BRIGHTLEY ROAD, OKEHAMPTON		

CDS “In Contract” Premises

EX201RR	TUMBLEWOOD COTTAGE, BRIGHTLEY ROAD, OKEHAMPTON
EX201RR	APPLEDALE, BRIGHTLEY ROAD, OKEHAMPTON
EX201RR	BRIGHTLEY MILL COTTAGE, BRIGHTLEY ROAD, OKEHAMPTON
EX204LR	EGGESFORD GARAGE, TAVISTOCK ROAD, OKEHAMPTON
EX204LR	RED A VEN, TAVISTOCK ROAD, OKEHAMPTON
EX201EH	FLAT 3, 80, STATION ROAD, OKEHAMPTON
EX201EQ	FLAT 2, 1, BRANDIZE PARK, OKEHAMPTON
EX201RQ	KNOWLE QUARRY, 68, ACCESS TO NORTH ROAD INDUSTRIAL ESTATE, OKEHAMPTON
EX202SR	APPLEDORE FARM, ROAD FROM CHICHACOTT CROSS TO APPLEDORE BRIDGE, OKEHAMPTON
EX203BB	GOLDBURN COTTAGE, ROAD FROM GOLDBURN CROSS TO BRIGHTLEY CROSS, OKEHAMPTON
EX204NL	GREEN VALLEY BUNGALOW, ROAD FROM GLENOVER TO SOUTHCOTT CROSS, SOUTHCOTT
EX204NL	SOUTHCOTT CROSS COTTAGE, ROAD FROM GLENOVER TO SOUTHCOTT CROSS, SOUTHCOTT

Thank you

Any Questions?



Paul Nethercott
COMMUNITY LIAISON EXECUTIVE

✉ : paul.nethercott@airband.co.uk

☎ : 07949 538 097

www.airband.co.uk

📺 : UKAirband 📘 : UKAirband

Airband Community Internet Ltd
Kirkham House, John Comyn Drive,
Worcester, WR3 7NS